

# XEC Excellence Awards No-Code Platform

Case Providing Department: Taicang Central Office

Supported by LM

## 1. Background

The case supports the effective and efficient operationalisation of XEC Excellence Awards which is a college-level project, recognising both academic and PS' contribution to the exploration of Syntegrative Education at XEC, the XJTLU Model 2.0. Detailed introduction could be found below.

"XEC Excellence Awards" No-Code-Platform is managed by Taicang Central Office, to support the full-scale recognition of staff's contribution under Syntegrative Education 2.0.

This initiative, co-developed with MITS, serves as a cornerstone in celebrating and promoting academic and professional excellence with XEC, acknowledging staff achievements across all key dimensions of teaching, student engagement, research, outreach, internationalisation and professional service.

The project has fostered campus-wide engagement, enabling cross-school, Hub, and Academy collaboration and communication. By

leveraging a no-code digital platform, the awards process has been transformed—streamlining extensive communication across units, enabling fully digital submission workflows, and introducing visualised review and outcome dashboards.

The result is a transparent, efficient, and inclusive system that not only enhances operational effectiveness but also exemplifies a successful, institute-level application of no-code technology to University administration. This project stands as a pioneering model of innovation, integration, and recognition within the university's commitment to excellence.

Building on the University's Academic Excellence Awards and the commitment to recognising staff contributions to Syntegrative Education at XEC, the XEC Excellence Awards had, for several years, been operated through traditional and manual processes.

Previously, submission materials were collected via email, creating an extensive administrative burden—staff needed to check, sort, and archive messages, schedule review meetings, and manually consolidate reviewers' feedback and scores. This fragmented approach often led to inefficiencies and delayed communication.

To address these challenges, the Taicang Central Office initiated discussions with the MITS Manager at XEC to explore a digital

transformation of the awards process. Through collaborative design and development, the team adopted a no-code platform to automate submissions, streamline communication, and integrate review and scoring mechanisms into a single, user-friendly system.

## 2. Solutions

Solutions were immediately confirmed through the consultation and support by the MITS Manager at XEC. Key functions should include:

- 1) enabling staff to fill in and submit nomination forms and supporting documents in a straightforward way,
- 2) facilitating cross-unit communication and review by line managers through the platform,
- 3) supporting administrators to holistically manage data,
- 4) assigning reviewers and consolidating reviewers' scores and feedback in both ways,
- 5) showcasing the final outcome through the Dashboard function, and
- 6) archiving all application materials and data.

### 3. Outcomes and Benefits

The project has fostered campus-wide engagement, enabling cross-school, Hub, and Academy collaboration and communication. By leveraging a no-code digital platform, the awards process has been transformed—streamlining extensive communication across units, enabling fully digital submission workflows, and introducing visualised review and outcome dashboards.

The result is a transparent, efficient, and inclusive system that not only enhances operational effectiveness but also exemplifies a successful, institute-level application of no-code technology to University administration. This project stands as a pioneering model of innovation, integration, and recognition within the university's commitment to AI-empowered education.

### 4. Replicability and Promotion Value

The case is applicable to other departments and potentially at the university level for XJTLU Excellence Awards.

## 5. Next Steps

We aim to explore a more explicit and personalized visualisation showcase for this case. More importantly, this case builds our confidence to achieve technology-assistance for our daily work, and we will keep exploring No-Code-Platform and other AI tools to enhance our work efficiency in a systematic way.